

# Memo for Members ~ August 28, 2019

**Labour Day** – The office will be closed on Monday September 2<sup>nd</sup>. Housing Charges will be due on Tuesday September 3<sup>rd</sup>.



**Zibi Vacation** – Our on-site maintenance man Zibi will be on holidays starting Monday September 30<sup>th</sup>, returning Tuesday October 15<sup>th</sup>. Non-Emergency maintenance work orders will be addressed when he comes back. Annual Unit Inspections originally scheduled during this time will be moved to later in October. Notices will be sent out to those units.

**Online Payments** – Many members have taken advantage of paying their housing charges on line. If you need your exclusive Tenantpay account number resent to you, or help setting it up, please contact the office.



**Co-op Website Update** – There is a new Community Resource section on our website. On it you will find links to several resources on city services and financial assistance with housing and utility arrears. <https://winkleighcooperativehousing.weebly.com/>

**Ontario Electricity Support Program** – The OESP is an Ontario Energy Board (OEB) program that lowers electricity bills for lower-income households. The OESP provides a monthly credit to eligible customers based on household income and household size. The OESP credits are applied directly to eligible customers' bills. If you applied for this program previously, please make sure you are still receiving the credit on your hydro bill. The credits are typically given out for 2 years and then you may have to re-apply. If you have questions about the program, you can contact the OESP Contact Centre in the following ways:

- Call [1-855-831-8151](tel:1-855-831-8151) (toll free within Ontario)
- Email [help@ontarioelectricitysupport.ca](mailto:help@ontarioelectricitysupport.ca)

**Suspicious Activity** – Sometime overnight on August 26/27<sup>th</sup> a member's vehicle was broken in to. Nothing appears to have been taken, but the vehicle was rummaged through, and the glove boxes and the vehicle doors were left open. If you see any suspicious activity please call the police. Do not engage the suspect. Members are reminded not to leave valuables in their vehicles and to make sure that windows are not left open and car doors are locked.



Have a safe and happy long weekend.

Management