

## Memo for Members ~ July 6, 2022

### Utilities Assistance~

**Ontario Electricity Support Program** – The OESP is an Ontario Energy Board (OEB) program that lowers electricity bills for lower-income households. The OESP provides a monthly credit to eligible customers based on household income and household size. The OESP credits are applied directly to eligible customers' bills. If you applied for this program previously, please make sure you are still receiving the credit on your hydro bill. The credits are typically given out for 2 years and then you may have to re-apply. If you have questions about the program, you can contact the OESP Contact Centre in the following ways:

- Call [1-855-831-8151](tel:1-855-831-8151) (toll free within Ontario)
- Email [help@ontarioelectricitysupport.ca](mailto:help@ontarioelectricitysupport.ca)
- To apply or re-apply go to <https://ontarioelectricitysupport.ca/>
- Call or email the co-op office and I can assist you as well with your online application

If you're behind on your electricity or natural gas bill and face having your service disconnected, you may qualify for emergency financial help through **the Low-income Energy Assistance Program (LEAP)**. Qualified applicants can receive up to \$500 for hydro and \$500 for gas arrears.

Neighbour2Neighbour and the Hamilton Housing Help Centre can assist with applying for either of these programs.

Neighbour2 Neighbour – 905-574-1334 28 Athens Street (near Upper James and Mohawk)

Housing Help Centre – 905-526-8100 119 Main St E (near Catharine in the Hamilton Plaza and Conference Center)

### Lawn Maintenance ~

Members are asked to make sure garbage and items are cleared from behind their units and front lawns, when not in use. If the grass cutters cannot access your lawn because of toys, chairs, garbage etc. your lawn will not get cut.



### Property Standards

The front of the units should be kept clean and free from garbage, excessive toys, bikes etc. Garbage and recycle cans should be kept in the garage or in your backyard. Dog messes need to be cleaned up immediately and properly disposed of. Overgrown plants and bushes in front of your unit should also be maintained. Thank you for doing your part in keeping the co-op looking good.



## Furnace Filters ~

Members are reminded to regularly change the furnace filters, especially if you have been running the central air conditioning. Furnace filters are available in the office. Please make note of the size you need, as we have a couple different sizes.



## Staff Holidays ~

The office will be closed for staff holidays July 11 – 14 and July 28<sup>th</sup>. The office will be closed, for an onsite staff meeting July 20<sup>th</sup> until 2pm. Non-urgent messages can be left on the office phone and will be checked when the office re-opens. Access to email will be very limited. Cassandra in unit #42 will have the on-call cell phone for maintenance emergencies only. Cassandra will also have the shed key.



## ATTENTION WIKNLEIGH CO-OP KIDS!

Guess How Many?

July 18th is National Sour Candy Day

Guess the number of sour candies in the jar at the office.

Whoever is the closest wins them!

Come to the office **between July 18th & August 3<sup>rd</sup>** and make your best guess and you could win the jar. The winner will be chosen at 4:30pm on Thursday August 4th.

Good Luck!



## Service Calls ~

For hot water tank related issues please call Reliance at 1-866-735-4262

For furnace/air conditioner related issues please call Reliance at 1-888-837-1451



Thank you for your co-operation.  
Management