

# Memo for Members – March 31, 2023

## Housing Charges

April's housing charges are due on **Monday April 3<sup>rd</sup>**. This is the first business day of the month.

Members are responsible for:

- Paying your housing charges in full and on time each month
- Notifying the office **ahead** of time, if you are going to be late with your housing charges. It is important to communicate with the office (in person, call or email). Don't wait until the co-op considers eviction before reaching out
- Arranging for a repayment plan with the office as soon as possible if you are unable to make your full housing charge payment. \*Management has the authority to approve the first request for a repayment agreement made in a year as long as the agreement provides for a full payment within 60 days in addition to the normal housing charges within that time. Anything over and above this must be submitted to the board for approval.

## Late Payments & Arrears

Arrears and late payments are still an ongoing issue. Late charge reprieve during Covid is over and will be reimplemented moving forward.



A reminder to members about your bylaws governing housing charge payment in accordance with Occupancy Bylaw #14:

Article 3.3(amended Nov, 2014) "Housing charges are due each month **before** the end of the first business day of the month."

Article 11.2 (b) (amended Nov, 2014) "A late payment letter will be sent out on the **5<sup>th</sup>** business day of each month."

Article 11.2 (c) "If for legitimate reasons of financial hardship, a member cannot pay housing charges by the end of the first business day of the month, the member must let the manager know **before** the first business day of the month."

Article 11.4 (a) "A member that does not pay the full housing charges by the end of the first business day of the month and has not arrange an arrears payment agreement will be charged a late payment charge of:

\$25.00 for the first late payment,

\$50.00 for the second late payment and

\$75.00 for the third late payment in a 12-month period.

The fourth late payment in a 12-month period will result in a Notice to Appear."

## **Financial Help for Members**

**Housing Help Centre** 905-526-8100 <https://www.housinghelpcentre.ca/financial-portal.html>

They can assist with utility arrears and housing charge (rent) arrears

## **Diversity Scholarship Program**

Starting April 1<sup>st</sup>, The Golden Horseshoe CHF will be accepting applications for their Diversity Scholarship Program. You could receive up to \$5000.00 towards your post secondary education. This is open to students graduating from high school and entering full time Canadian College or University, students who are currently enrolled in college/university or anyone returning to college/university after a break. There is no age limit to apply.



Additional information on the scholarship, requirements and application can be found on their website <https://co-ophousinggoldenhorseshoe.ca/diversity-scholarship-program/>

## **Rent Receipts**

Anyone still needing a rent receipt please call or email the office ([winkleighcoop@gmail.com](mailto:winkleighcoop@gmail.com))

## **Litter**

Between the melting snow and the windy weather, a lot of garbage can be seen around the co-op. Members are responsible for keeping the area around their units clean. We are also noticing an increasing amount of fast food garbage being left outside of cars in the parking lots. This is not acceptable. Please remind anyone visiting your unit to respect the property and to dispose of their trash properly. Garbage, including bulk garbage pick-up items, are not to be stored at the front or side of your unit.



## **Dates to Note**

Friday April 7<sup>th</sup> – Good Friday – office closed

April 18<sup>th</sup> & 19<sup>th</sup> – office closed – Management Conference

April 25<sup>th</sup> – Board Meeting

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## **ter Hours Maintenance**

For maintenance emergencies after hours and on closed office days, please text or call the on-call director at 905-975-7819

For hot water tank related issues please call Reliance at 1-866-735-4262

For furnace/air conditioner related issues please call Reliance at 1-888-837-1451

